

VIGI Provides Advanced CCTV Security Solutions for Pet Universe



PET UNIVERSE

▼ END-CUSTOMER GENERAL PROFILE

Name: Pet Universe Sdn Bhd

Industry: Farm

Location: Selangor, Malaysia

▼ Used Products:

- VIGI NVR:
5 × VIGI NVR1016H
- PoE Switch:
10 × TL-SG108
- Omada Access Point:
10 × EAP225 Outdoor
- Outdoor CPE:
15 × CPE210
- VIGI CCTV:
74 × VIGI C440-W

▼ BACKGROUND

Pet Universe Sdn Bhd offers a comprehensive range of pet care services. Their offerings include premium pet food (Nourish), professional grooming and luxury boarding (Starlux), and a pet training academy (Cosmos). They also provide veterinary services at their Pet Universe Starlight facility, ensuring complete care for pets. With a commitment to quality and innovation, Pet Universe strives to meet all pet needs under one roof, promoting pet health and happiness.

▼ CHALLENGE

Pet Universe Sdn Bhd has been a valued customer, having previously utilized our VIGI brand surveillance equipment for their retail shop. Satisfied with the reliability and effectiveness of our system, they decided to continue using our brand for their new breeding farm installation. The expansive nature of the farm presents several challenges, including the risk of theft, the potential for animals to escape, and the need to monitor staff and visitors.

Prior to the installation of CCTV, the farm experienced a dramatic incident. One night, several valuable dogs went missing. The staff searched frantically but couldn't find them. It was suspected that the dogs were stolen, but without any evidence, they couldn't take any action.

This incident prompted the company to install a comprehensive CCTV system. With our reliable VIGI surveillance system, they can now effectively monitor the entire farm, ensuring the safety and health of the dogs. Additionally, they can promptly identify and address any unexpected situations, thereby improving the farm's management efficiency and safety.

▼ SOLUTION

The pet farm is located far away from the city, which made it challenging to find a reliable network connection. To address this issue, we applied for U Mobile's 5G broadband service. This service has successfully provided the necessary network coverage for our CCTV system, ensuring continuous monitoring and enhanced security for the farm.

- **Loss Prevention**

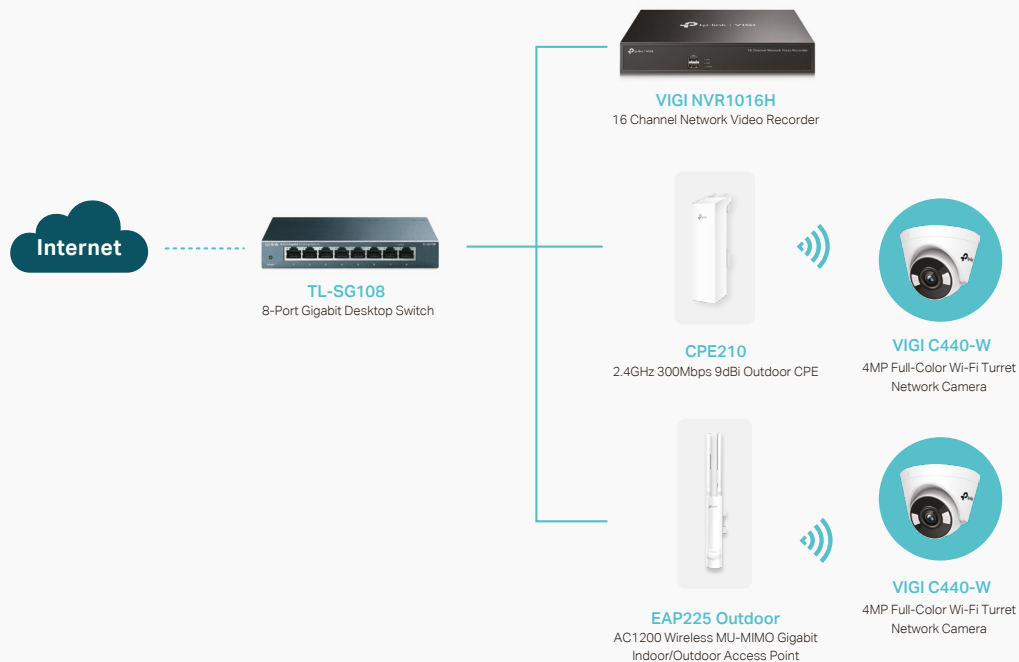
The AI-driven features help in identifying and preventing potential losses, ensuring better protection of our high-value inventory.

- **Increased Trust and Satisfaction**

The reliable security provided by VIGI has boosted customer trust and satisfaction, contributing to higher sales.

- **Operational Oversight**

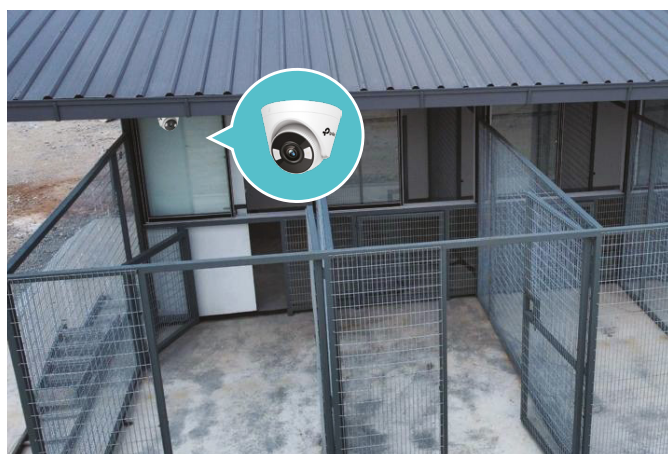
The system aids in maintaining high service standards through better operational oversight and control.



The Solution Topology of Pet Universe

▼ BUSINESS RESULTS

After installing the comprehensive VIGI CCTV surveillance system, the breeding farm experienced significant improvements in security and management. The presence of CCTV cameras effectively deterred potential thieves, ensuring that incidents like the previous theft of valuable dogs did not recur. The system allowed for constant monitoring of the expansive farm, promptly alerting staff to any animals attempting to escape or any unusual activities. This not only safeguarded the dogs but also enhanced the overall safety of staff and visitors. The farm's management efficiency and security saw a marked improvement, leading to a more secure and smoothly operated environment.



“ Thank you for the VIGI CCTV system. It has greatly improved security and efficiency at Pet Universe Sdn Bhd Farm, reducing theft and vandalism, and enhancing safety. The advanced AI functions and high-quality surveillance have boosted loss prevention and customer trust, leading to higher sales.”

——Mr. Chia (Manager)

▼ Related Recommended Products



VIGI C440-W



EAP225 Outdoor



VIGI NVR1016H



CPE210



TL-SG108